



LOST OR DAMAGED GOODS

Thoroughly Inspect Your Shipment Immediately Upon Arrival!!

Our Responsibility For This Item Ceases When The Carrier Signs The Bill Of Lading

If goods are received short or damaged, it is important that the carrier be notified and that a notation of the loss or damage is written across the face of the freight bill. Without this notation, no claim can be enforced against the transportation company. The carrier accepted the good in perfect condition and are therefore the responsibility of the carrier. If the damage is severe and noticeable through the boxing/crating, REFUSE THE SHIPMENT. Make sure that the item(s) are returned to sender and that "DAMAGED" is written across the face of the freight bill.

If concealed loss or damage is discovered, notify the carrier immediately and request an inspection. This is absolutely necessary. A CONCEALED DAMAGE REPORT MUST BE MADE WITHIN 15 DAYS OF DELIVERY. Any concealed damage or loss past 15 days will not be considered for a claim. The agent will make an inspection and grant a concealed damage notation. If you give the transportation company a clear receipt for goods that have been damaged or lost in transit, you do so at your own risk and expense.

We are willing to assist you in every possible manner to collect claims for loss or damage, but this willingness on our part does not make us responsible for collection of claims or replacement of material.

The actual filing and processing of the claim is your responsibility. Lambertson Industries is not responsible for, nor will guarantee products damaged through mishandling or improper installation.